



# **Enterprise Configuration Management Implementation (ECMI) Summary of ECM Tool Operating Partner Pilot Results**

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**Enterprise Change Management (ECM) Tool Pilot Overview**

**Operating Partner Pilot Participants**

**Results - ECM Tool Major Activities**

**Results – Pilot Teams' CR Submission**

**Results – ECM Meetings**

**August 30, 2002**



# Enterprise Change Management (ECM) Tool Pilot Overview

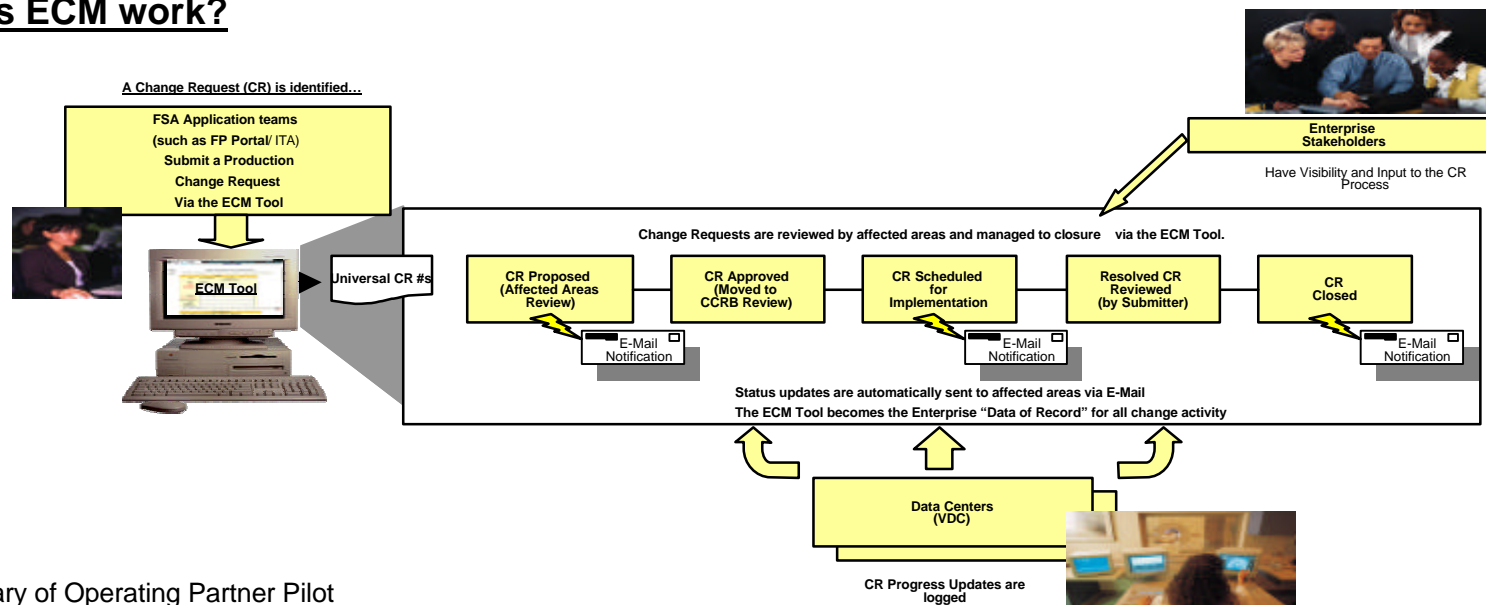


**FSA CIO sponsored the ECM Initiative** to take the **first steps** to improve overall system integration across FSA through the use of a common Enterprise Change Management (ECM) process and tool to log, manage and track FSA's Change activities across Application Areas.

## Why?

1. Diminish risk of outages due to lack of communication ("friendly fire")
2. Improve overall communication between Application Teams and Data Centers
3. Provide "Data of Record" for FSA Enterprise Level Change Request (CR) discussions and actions
4. Capture data to simplify and improve the process and internal controls
5. Application Teams have visibility to entire CR process
6. Infuses accountability into change management decisions
7. Provide visibility to extended stakeholders

## How does ECM work?

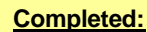




# Operating Partner Pilot Participants

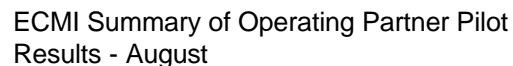
<b><u>Pilot Participants</u></b> <b><u>(Respective ECM Core Groups)</u></b>		
<b><u>Application Team Group</u></b>	<b><u>Data Center Group</u></b>	<b><u>Enterprise Stakeholder Group</u></b>
<ul style="list-style-type: none"><li>•Jeanne Saunders*</li><li>•Nina Colon*</li><li>•Ida Mondragon*</li><li>•Mike Cline*</li><li>•Bill Schulte*</li><li>•Matt Kain</li><li>•Patrick Dominy</li><li>•Sandy Weldon</li></ul>	<ul style="list-style-type: none"><li>•Dave Lass*</li><li>•Gary Adams*</li><li>•Mike Healy*</li><li>•Nancy Mathisen</li><li>•Carol Greer</li></ul> <b><u>ECM Support Team</u></b> <ul style="list-style-type: none"><li>•Bruce Bruning</li><li>•Steve Jarboe</li><li>•Robert Morse</li><li>•Brian Vincent</li></ul>	<ul style="list-style-type: none"><li>•Mike Fillinich*</li><li>•Charlie Coleman*</li><li>•Keith Wilson*</li><li>•Neil Sattler*</li><li>•Lana Gourdine*</li><li>•Phillip Wynn*</li><li>•Slawko Semaszczuk*</li><li>•John Hsu*</li><li>•Robert O’Keefe*</li><li>•Ron Langkamp*</li></ul>

\* Executive Review Committee Members



- Upcoming:**

- Click here for full view of schedule shown below:**





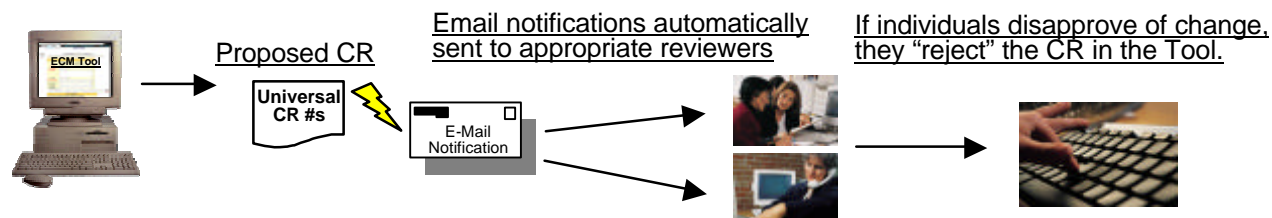
# Pilot Results – Pilot Teams’ CR Submission



Operating Partner Pilot Teams Submitted the following Production and Development CRs to Data Centers (e.g. VDC)

Team	Total CRs Submitted via ECM Tool	Production CRs	Development CRs
FAFSA	15	11	4
CPS	3	1	2
Pin Site	2	1	1
Total	20	13	7

In addition to CRs that were submitted by the FAFSA, PIN Site and CPS Teams, 8 CRs (submitted by either Application Teams identified either FAFSA, PIN Site or CPS as “Other Affected Systems”. The Pilot Teams subsequently received notification emails generated by the Tool.





# Results - ECM Pilot Meetings



**Regular ECM Meetings include the following:**

## 1. ECM Tool Status Meetings



8\_6 ECM Tool  
Status Meeting Agenda



8\_13 ECM Tool  
Status Meeting Agenda



8\_20 ECM Tool  
Status Meeting Agenda



8\_27 ECM Tool  
Status Meeting Agenda

## 2. ECM Tool CCG Meetings



ECM Tool CCG Log -  
August